



UAB FRILUX QUALITY, ENVIRONMENTAL PROTECTION (KAA) AND OCCUPATIONAL SAFETY AND HEALTH (DSS) POLICY

Role of the organization: UAB Frilux is a manufacturer of plastic products.

UAB Frilux **MISSION** – to develop, manufacture and sell plastic components and products to customers, ensuring long-term sustainable growth together.

UAB Frilux **VISION** – to be a competitive, innovative and reliable partner in the plastics industry, helping to create more value for our customers.

We believe that the successful implementation of the vision means sustainable decisions, efforts, effective participation and fulfilment of obligations by all of us.

For the implementation of the vision, the Management has established the main directions of the quality policy, which are used to form the organization's quality goals:

Customer orientation. Our main goal is to meet the needs of our customers. We will gain and maintain customer trust by delivering quality products on time and doing it better than our competitors.

Responsibility. We will develop and improve products based on sustainability, innovation, customer and market needs. We will achieve this by investing in efficient production methods, innovative and safe production technologies, monitoring products after they are placed on the market and responding to customer claims.

Sustainability of operations. We will strive for continuous improvement of environmental performance and pollution prevention by periodically analysing the results. Economically and rationally using raw materials, energy and non-renewable natural resources.

Process efficiency. We will manage our operational processes through a quality management system. We will constantly strive for product improvement, optimization of operational processes, sustainability of operations and products.

Compliance. UAB Frilux implements an integrated management system for quality, environmental protection and employee health and safety based on the principles of sustainable development, risk management approaches, which meets the requirements of ISO 9001, ISO 14001 and ISO 45001 standards as well as customer standards and policies. The relevant requirements of the law enforcement legislation are mandatory in all areas of our activity, at all levels.

Safe and decent working conditions for our employees. To establish safe and healthy working conditions to prevent work-related injuries and illnesses, and to actively improve DSS effectiveness and employee well-being by consulting and involving all company employees.

The Quality, Environmental Protection and Occupational Safety and Health Policy is communicated and understood by the employees to achieve the sustainability of our organization. The quality policy provides guidelines for setting quality goals and is reviewed during the management evaluation analysis, assessing its suitability.

CEO

Mantas Burba

UAB Frilux
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